

# ABILITIES IN ACTION

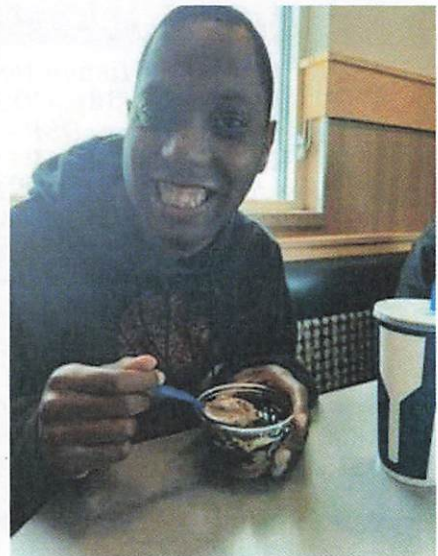
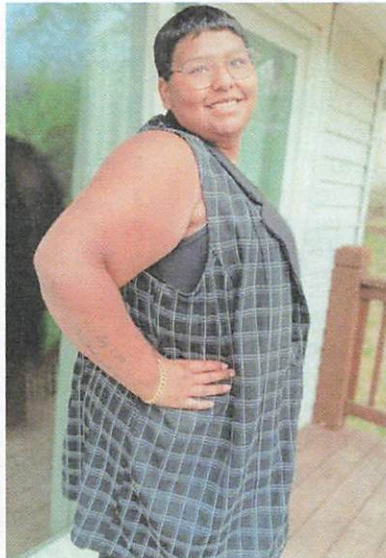


CERTIFIED DSP

## EMPLOYEE SPOTLIGHT: *Destyne Mourroe*

Abilities is lucky to have Destyne apart of our team! She is a kind, caring, and empathetic person who enjoys spending time with her kids and husband. She also enjoys going on walks, listening to music, and comedy movies.

When asked what her favorite part of being a C-DSP, Destyne stated "getting to work with individuals and getting to build such an amazing relationship with them - each day coming to work is different." She says "At Abilities there is always room for growth, and I can continue to learn to do better each day. Abilities makes being a C-DSP a job I WANT to come to and be better." When asked why Abilities? Destyne said "working here has become so much more than a job to me. I never expected to love this job so much! This company does such an amazing job at making sure that everyone, individuals and employees, are taken care of. I have never worked at a place that takes care of their employees the way that Abilities does!"



## *Abilities Gives Back*

For Q1 2024 our employees, with our agency matching dollar-for-dollar, donated to:

- Warrensburg Cat Advocates - \$740.00
- Old Drum Animal Shelter - Over \$300.00 in snacks and toys
- JCBS's Bright Sox Softball League - \$1200 for gear, shirts, &supplies

VISIT OUR WEBSITE!  
[ABILITIESLLC.COM](http://ABILITIESLLC.COM)

FOLLOW US ON FACEBOOK!  
@ABILITIESLLCWARRENSBURG

## DEPARTMENT SPOTLIGHT: *House Managers*



House Managers are a huge part of the Abilities family. Without them we would fall apart, they are the glue that holds it all together! They are insanely dedicated to our individuals - making doctors' appointments, grocery shopping, planning activities, etc. Their responsibilities are endless! Not only are they dedicated to our individuals, they are role models and coaches to our employees. House Managers are available around the clock to assist their employees with any and everything, making sure our employees are comfortable, confident, and prepared.

Abilities has an incredible team of eight House Managers: Emmalee Johnson, Northfield ISL HM; Jenessa Outersky, Coventry ISL HM; Tori Johnson, Cypress ISL HM; Sydney Neas, Knob ISL HM; Clarissa Patterson, Bedford ISL HM; Kelsey Sutherland, Foxridge ISL HM; Alexis Allen, Broad ISL HM; Lisa Lemler, Green Acres ISL HM

## EVENTS

5/13 BRIGHT SOX GAME @ UCM SOFTBALL FIELDS @ 630PM	5/17 BINGO @ ABILITIES OFFICE 6PM-8PM	5/20 BRIGHT SOX GAME @ UCM SOFTBALL FIELDS @ 630PM	6/3 BRIGHT SOX GAME @ UCM SOFTBALL FIELDS @ 630PM	6/17 BRIGHT SOX GAME @ UCM SOFTBALL FIELDS @ 630PM	6/19 SPRING DANCE @ ABILITIES OFFICE 6PM	6/21 KARAOKE NIGHT @ ABILITIES OFFICE 6PM	6/24 BRIGHT SOX GAME @ UCM SOFTBALL FIELDS @ 630PM
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## YEARS OF SERVICE

### APRIL

**Cindy Medrano**, CDSP - 1 year  
**Vanessa Quinlan**, Clinical Director - 1 year  
**Lisa Lemler**, Owner - 21 years  
**Kerrie Simms**, Owner - 21 years

### MAY

**Heather Camuso**, Human Resources - 1 year  
**Courtney Cassidy**, CDSP - 1 year  
**Rachel Ross**, DSP - 1 year  
**Karie Doris**, CDSP - 2 years  
**Lee Aranda-Diaz**, CDSP - 4 years  
**Jenessa Outersky**, CHM - 6 years

### JUNE

**Cate Truckenbrodt**, DSP - 1 year  
**Emmalee Johnson**, CHM - 3 years  
**Chrissy Webb**, CAHM - 4 years  
**Victor Allen**, Maintenance Technician - 9 years  
**Natasha Meddock**, Owner/ Director - 17 years

**THANK YOU FOR ALL THAT YOU DO!**

**INTEGRITY  
COMMUNITY  
EMPATHY**

## DID YOU KNOW???

All Direct Support Professionals (DSPs) have the opportunity to further their professional development and become a Certified DSP, by completing 160+ hours of training through Relias, a company that provides credentialing for DSPs.

**49% of Abilities Direct Support Professionals are Certified DSPs!**

Each of these people earned Certificates of Achievement in 10 professional development plans that were created just for DSPs and are identified to be the most impactful for career development and organizational success.

## *A word from our Director*

In March we went through our biennial licensing and certification review with the Department of Mental Health. This is an in-depth review of everything being a provider encompasses - record keeping, employee files, our homes, our quality of services. I am so proud to say that there was not a single issue found within our agency. The surveyors had amazing things to say about our systems, procedures, homes, employees, and - most importantly - our individuals appeared happy and well-supported. None of it would be possible without the empathetic, kind, and loyal employees we have here. To all of our employees, I say thank you.



**NATASHA MEDDOCK**